



Social Media Policy

Thank you for Visiting the City of Ridgeland, MS, Social Media site. The City of Ridgeland engages residents through many digital platforms, including social media.

This page outlines the policies, notices, and disclaimers that apply to all official City of Ridgeland social media platforms, including those for the City, Police Department, Fire Department, and Recreation & Parks. These policies do not apply to external sites—once you leave our pages, you are subject to the policies of the destination site.

Social Media Notice & Use Policy

To better serve our community, the City of Ridgeland uses social media to share information and engage with residents. Our platforms are considered limited public forums subject to Mississippi Public Records Law. Please note that your posts may be preserved as public records, even if deleted.

Important Guidelines:

- **Emergencies:** For emergencies, always call 911. Do not use social media for urgent matters or service requests.
- **Privacy:** Do not post personal or sensitive information (e.g., Social Security numbers). Social media is not secure.
- **Inquiries:** Contact City Hall directly at 601-856-7113 for detailed or sensitive questions.
- **Moderation & Removal:** City policy, specifically Sections 6.1.2, 6.20, and 8.6, allows content to be removed in a viewpoint-neutral manner. However, removed content may still be retained as part of the public record.

Third-Party Content Disclaimer

The City does not endorse or verify third-party content, including comments, links, images, or advertisements the public shares. We reserve the right to remove posts that include:

- Obscene or profane language
- Incites, promotes, or encourages violence or illegal activity
- Spam, malware, or phishing links
- Discriminatory content (e.g., housing violations)

- Defamatory statements
- Contains personal identifying information or sensitive personal information
- Copyrighted material posted without permission
- Comments that are off subject or out of context; and repetitive or irrelevant automated (bot) activity
- Content that compromises public safety or security

The City of Ridgeland reserves all rights relating to the City of Ridgeland's Social Media Sites, including, but not limited to: adding, removing, or modifying any content; monitoring, prohibiting, restricting, blocking, suspending, terminating, deleting, or discontinuing your access to any City of Ridgeland Social Media Site; removing, deleting, blocking, filtering or restricting, by any means, any materials you post; and disclosing your communications and activities with Jackson County, including in response to lawful requests by governmental authorities.

Additional Disclaimers

- The City may remove or deactivate any social media account at its discretion.
- Due to legal or practical limitations, the City may be unable to comment on specific topics (e.g., ongoing litigation or investigations).
- "Following," "liking," or "sharing" other accounts or content does not imply City endorsement.
- Any external links or references users share do not reflect the views or endorsement of the City or its employees.
- The City is not responsible for external sites' accuracy, safety, or content.

For questions, please contact the City's Social Media Administrator at 601-856-7113.

By using this page—posting, commenting, or engaging—you acknowledge and agree to these terms.