



City of Ridgeland Water User Agreement

The undersigned applicant being the owner or occupant of the residence as demonstrated by a current warranty deed or lease of a residence or commercial business, hereby requests that service be established or transferred to them. If the applicant is approved and water service is made available by the City of Ridgeland, the applicant agrees to the following conditions. The applicant agrees to pay a deposit and a minimum monthly charge for water and sewer service from the time service is made available and pay for the additional water used at the rates set forth in the City of Ridgeland Ordinance Fixing Water, Sewer, and Sanitation Rates.

Residential Water Meter Deposits:		Commercial Water Meter Deposits:	
¾"	\$100.00	¾"	\$125.00
1"	\$150.00	1"	\$175.00
		2"	\$275.00

Applicant agrees to comply with the laws of the State of Mississippi that they have followed the guidelines set forth by the Mississippi State Department of Health regarding on-site waste water disposal as presently existing that may be amended from time to time are made part of this agreement, as though set out herein.

Applicant agrees to claim no damage on account of temporary stoppage of flow of water resulting from accidents, or when stoppage is necessary to make alterations, repairs, or improvements to the water system.

Applicant agrees to keep all plumbing fixtures in good repair and shall promptly stop all leaks. If renting, applicant agrees to allow leak alerts & bill copies to be sent to the property owner/manager if requested.

Applicant agrees not to share, re-sell, nor sub-meter water to any other location or in the case of a multi-family dwelling unless approved by the Mississippi State Public Service Commission, the Mississippi State Department of Health and the Mayor and Board of Aldermen of the City of Ridgeland.

Applicant agrees not to make any physical connection between a private water system and the City of Ridgeland's water system. Representatives of the City of Ridgeland may at reasonable times come on to the premises where the water is being used for the purpose of conducting an inspection to insure compliance with this or any other provision of this agreement. Violation or non-compliance of this provision will result in disconnection of service and possible tampering fees.

Applicant agrees that in the case of a single-family residential connection that the piping from the distribution main to the meter is and shall remain the property of the City of Ridgeland. The City of Ridgeland may remove the meter without notice upon discontinuation of service for any reason. The owner is responsible for the piping from the meter to the single-family residence.

In the case of multi-family, commercial, industrial and all mobile home parks, the owner is responsible and owns the water lines past the city main and the City owns the meter only. In case of sub-metering where approved, the owner owns the sub-meters.

Applicant shall provide one of the following along with **deposit, photo I.D. & this agreement:**

- **Warranty Deed**
- **Lease Agreement**
- **Mobile Home Registration**
- **Other Legal Document**

By signing this statement, I agree that I have read & understand the terms of the Water User Agreement.

APPLICANT:

Name (or Business / Entity Name)

Physical (Service) Address

Mailing Address (if different from above)

City State Zip

Phone #

Email

Applicant SSN Date of Birth
(EIN# if Commercial)

Place of Employment / Phone Number

Applicant Signature Date
*digital or typed signatures **not** accepted

SPOUSE/OTHER OCCUPANT/CONTACT PERSON:

Name

Phone #

**Automated notices are sent for accounts
that are 60+ days past due.
Circle your preferred late notice delivery method.**

Phone Call Text

Preferred # (if different from account holder #):

How would you like to receive your BILL?

(Circle one)

Mail Email Both

**You may submit this form in person or
via mail, email or fax.**

Mail: P.O. Box 217 · Ridgeland, MS 39158

In Person: 100 West School St
Ridgeland, MS 39157

utilitybilling@ridgelandms.org

phone 601.856.3938
fax 601.790.2111

FOR OFFICE USE ONLY:

Utility Account# _____